

FACT SHEET



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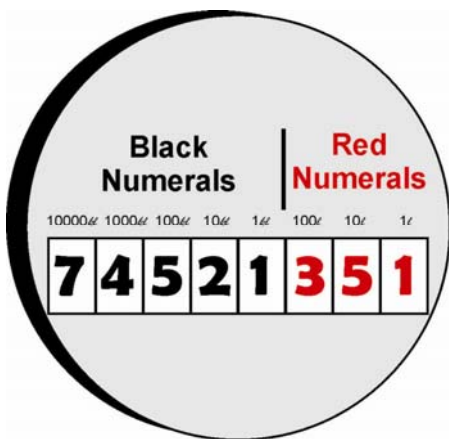
READING YOUR METER, RESPONSIBILITY & CONNECTING TO WATER SUPPLY SYSTEM

How to Read Your Meter

The basic unit of volume for water meters is the kilolitre "kl".
1 kl = 1000 litres or 220 gallons

Your water meter has number wheels, (similar to a car odometer) that indicates how much water has been being used. Number wheels indicating "kilolitres" appear in BLACK numerals. The test wheels indicating "litres" appear in RED numerals.

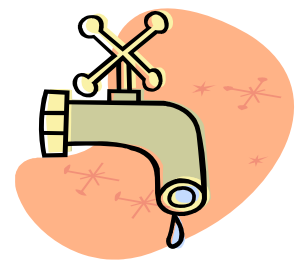
See example listed below:-



Reading = 74521 kilolitres
or 74521351 litres

← Learn how to read your water meter and check it regularly.

← Only the BLACK dials are read and recorded on your water account.



Customers Responsibility

Repair of Leaks

Save water, and save money by promptly repairing all leaking taps and cisterns. (eg. a dripping tap or dribbling cistern can waste 600 litres of water per day, costing you up to approx \$70 extra on your next bill). Contact your plumber to assist with locating and repair of leaks.

Access to Meters

It is your responsibility to ensure safe access to your water meter at all times, our meter readers would appreciate your assistance.

- Trim bushes from around your meter.
- Advise us of any unfriendly pets that may prevent access to the meter.
- Ensure we are given a key to access any locked meters

How does Riverina Water connect the property to the Water Supply System?

The water meter will generally be located just inside the property boundary, provided there is a water main adjacent or nearby.

Check with your plumber to make sure they have obtained a plumbing permit from Riverina Water's plumbing inspectors, otherwise a Final Inspection Certificate cannot be issued by Riverina Water and this may lead to delays.

The property owner must ensure reasonable and safe access to the water meter at all times, and not enclose the meter with excessive vegetation, brickwork, fencing and/or landscaping. The water meter must remain aboveground.

