

FACT SHEET



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PRINCIPAL ACTIVITIES - SERVICES PROVIDED

Goals

- To provide water supply to customers in accordance with acceptable levels of service.
- To build on a reputation as a leading utility service provider.
- To offer a comprehensive service in the location, treatment, storage, movement and delivery of water and associated services.

Services - objectives & targets

Reticulated water supply is to be available to all urban areas and villages within the County District. It will also be available to land within the rural area, where supply lines exist or can be laid at a practical and economically recoverable cost.

Pressure and Flow

Provide pressures between 12 and 120 metres head of water in the reticulation system whilst conveying not less than 6 litres per minute per residential connection.

Provide water to each residential connection at an available flow rate not less than:

Diameter of service:

20mm	25mm	32mm	40mm	50mm
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Minimum flow rate (litres per minute):

20	35	60	90	160
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Consumption Restrictions in Droughts

- Restrictions should not be applied for longer than 5% of the time.
- Restrictions should not be imposed more often than once every 10 years on average.
- The water supply system should be able to supply 80% of normal demand (ie 20% reduction in consumption) through a repeat of the worst drought on record.

Peak Day Demand

5000 litres/tenement/day

Interruptions to Supply

Planned

Domestic customers will receive 24 hours written notice and industrial customers will receive 7 days written notice.

Unplanned

Not to occur more than 2 times per year if lasting up to 12 hours.

Not to occur more than 5 times per year if lasting up to 5 hours.

Water for Fire-Fighting

Water will be available from reticulation fire hydrants for fire-fighting at minimum flow rates determined by guidelines for specific types of development as set out in Local Government Regulations and the conditions established by the NSW Fire Brigade.

Potable Water Supply Quality

Should meet the 1996 Drinking Water Quality guidelines in Australia, published jointly by the National Health and Medical Research Council (NHMRC) and the Agriculture & Resource Management Council of Australia & New Zealand.